IT Support

Welcome!
This is the home page for AGNR IT Support. If you have IT questions, check here first for answers and helpful resources!

Upcoming events

Tech Tuesday
View all previous Tech Tuesday recordings: https://go.umd.edu/tech-tues-recordings

Need more help?
Submit a support ticket, and get an email reply from one of our IT specialists.

Other resources

• AGNR IT Help Desk - agnrsupport.umd.edu
• AGNR Web Service Desk (for AGNR Website questions) - go.umd.edu/agnrwebhelp

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Recently updated articles

Instructions to update Microsoft Photos app
Jun 24, 2020 • created by Carla Porter

Users - Remote Access to county servers
Jun 08, 2020 • updated by Nanarelle Stenzel • view change

Instructions to update Zoom Mobile Apps (for mobile devices)
May 14, 2020 • created by Carla Porter

Instructions to update Zoom Desktop Client (for computers running Microsoft Windows)
May 14, 2020 • created by Carla Porter

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Apr 29, 2020 • updated by Valerie Hoy • view change
test
Apr 08, 2020 • created by Tim Hammond

Adobe Sign
Mar 26, 2020 • created by Tim Hammond

How to help us support you
Mar 25, 2020 • created by Tim Hammond

Guide to Web Conferences and remote meetings (Zoom)
Mar 23, 2020 • updated by Valerie Hoy • view change

Windows Tip: Virtual Desktops - Treatment for Lackofbigscreenitis?
Mar 23, 2020 • created by Tim Hammond

Teleworking Resources
Mar 23, 2020 • updated by Valerie Hoy • view change

Switch Desktop computer to "laptop" mode (Draft)
Zoom Tip: How to host meetings from scenic locales instead of your filthy bedroom

Online Office Hours
Mar 21, 2020 • updated by Tim Hammond • view change